



# FBIMCAAA NEWSLETTER

Volume 1

January 2018

## 2017 FBINCAAA Conference

The National Leadership conference was kicked off in Sacramento on September 6 with a Red Carpet award ceremony where Chapters of Distinction, Chapter of Excellence, Fogel award and leadership awards were presented to chapters and individuals. FBIMCAAA once again received the Chapter of Excellence Award which we will present to SAC Thornton soon.

The agenda included six 60 – 90 minute presentations led by an investigative lead agent . The presentations were outstanding, heartfelt and a reflection of the work done by the FBI in the face of a crisis. Each case review was packed with invaluable insight, facts and sensitivity to the situation The agents shared with the alumni specific details only shared with law enforcement agencies and the FBI case work itself.

Tammy Denbo presented president business, recognition to applicable parties throughout awards evening and how the FBI sees the value that chapters bring to their mission and she was recognized for her presidential service, commitment and strategic influence with HQ. The FBI HQ Community Outreach Unit shared chapter MOU change, expectations and reiterated code of conduct and professional business practices. We need to be cognizant of our “public” impression as responsibilities come with our opportunities.

Leadership also shared current service efforts such as the effort to help hurricane area residents by engaging graduates. The Travis Manion Leadership program, which partners with disabled veteran, gold star families, returning veterans, as well as middle school and college students. The program’s curriculum is based on pillars of courage, integrity, leadership and service. They ask their mentees “If not me, then who” because character matters. And finally, how we are assisting with food for responders in situations such as Pulse night club.



Can you help? The FBIMCAAA would like to form a diversity and inclusion committee. For more details, please contact Mickey Kieffer at

[mkieffer@ameriteline.net](mailto:mkieffer@ameriteline.net)



## Listening is Hard

By Doug Dorow, Class 16-2015

FBI Minneapolis Citizens Academy Alumni members were privileged to attend a presentation on Hostage Negotiations on Thursday, February 9th, 2017. But, it was more than a presentation. This was a night for hands on role playing.

Special Agent Langert started the evening with a presentation on hostage negotiations. He covered the Behavior Change Stairway with a focus on the first step of the stairway: active listening skills.

We covered the eight active Listening skills: emotion labeling, paraphrasing, mirroring, effective pauses, minimal encouragements,

open-ended questions, summarizing, and "I" messages. We were given examples of how to apply these skills to keep the subject talking. We talked about how important the voice is, including tone, volume and cadence. We also covered what active listening isn't: advice, problem solving, judgement, and persuasion. And then the fun started.

After the presentation the group was split into two teams. Each team was placed in a room with a "throw phone" connected to a crisis subject, who had a hostage. Attendees were giving the option to put into practice what they just learned about active listening skills by playing the role of negotiator or coach, working with the crisis subject on the phone.

Some alumni provided great examples of using some of the eight skills of active listening we just learned about, but in just five minutes many of the negotiators started working towards resolution. We learned how hard the negotiator's job is and that listening is hard.

**Its time to pay 2018  
FBICAAA Dues!!**

**Dues and donations can be  
made payable to:**

**FBIMCAAA**

**Kathi Donnelly-Cohen,  
Treasurer**

**1830 Rolling Green Curve-  
Mendota Heights,  
MN 55118**

**On line:**

**[https://www.paypal.me/  
FBIMPLS](https://www.paypal.me/FBIMPLS)**

***Please consider a higher  
level of giving:***

***Bronze Level:\$100 – \$249***

***Silver Level:\$250 – \$499***

***Gold Level:\$500 – \$999***

***Platinum Level:\$1,000 and  
above***



Mickey Kieffer, FBIMCAAA President, and Myrna Kragness Kauth



Sally Lorberbaum, top, and Ellen Kennedy, left, FBIMCAAA board members, with Myrna Kragness Kauth

## Spotlight—Myrna Kragness Kauth

*By Sally Lorberbaum, Class 14-2013*

You never know who you'll meet when you attend a Citizen's Academy event. Whether you are volunteering in a school, speaking to the community about Social Media and Internet Safety, or attending a chapter event, you'll connect with amazing and talented people. Each graduate was invited to participate in the academy because of their leadership, commitment to improve our community and support of the FBI's mission to protect the American people and our constitution.

I sat next to Myrna Kragness Kauth at the Hostage Negotiation event last month. As we chatted, I thought 'WOW! She had the honor of being the first non-FBI person to walk into the new Minneapolis field office in Brooklyn Center, an office that she had helped to bring to the city as the mayor. And as I got to know Myrna, my admiration grew by leaps and bounds.

Myrna participates in FBI events because she loves learning and enjoys feeling like an "insider." She spoke about the value she gets from reading our FBIMCAAA newsletter and meeting new and interesting people. I have to agree. Meeting Myrna was a highlight for me, even before I heard her list of "firsts."

After she finished high school and a stint at Honeywell, Myrna enlisted in the Navy, where she worked as a teletype operator. There were three women in her class - and 30 men. When she returned home, she got married and began raising a family. She volunteered for over 35 years in the American Legion, served two years as its Commander, and got involved in her community. After raising five children, Myrna fostered more than 50 children, mostly teenage girls. Her curiosity about "her city" led her to support the Brooklyn Center police and fire departments and to join the local Rotary Club. She met and worked with diverse groups of immigrant newcomers moving into Brooklyn Center to let them know they were a welcome part of the community. She also actively supported women going into male-dominat-

ed jobs. Myrna's reputation grew and she became mayor of Brooklyn Center from 1995 to 2006 and part of the first all-female city council in the state.

A number of years ago, a member of the FBI spoke at her Rotary Club meeting. She learned about a Citizen's Academy program that was going to be started in Minnesota. She also learned that the FBI was looking for a new and bigger site for their regional headquarters. Myrna took action. She arranged for Brooklyn Center to sell land for \$1 to federal government, and that became the FBI office. And not surprisingly, Myrna was part of the very first Citizens Academy class in Minnesota.

Myrna is a visionary, a lifelong learner and a really fun and civic-minded person. When you see her at an event, be sure to say hi. And introduce yourself to the person sitting next to you. You never know what remarkable people are waiting to chat with you.



## Events for Alumni 2018 Schedule

### February

#### ***FBI Case Presentation – Counterintelligence Squad***

#### ***The Corezing Case: A Counter-Proliferation Success Story***

Speaker: Dean Scheidler, FBI Special Agent

Thursday, February 22, 2018, 6:00 pm – 8:00 pm

Location: TBD (somewhere in Maple Grove)

Open Session: FBIMCAAAA and guests.  
Audience limit: 100

### March

#### ***The FBI and the CIA: An Inside Look***

Speakers: Deb Pierce, FBI (ret.) and Patti Weber, CIA (ret.)

Thursday, March 22, 2018, 7:00 pm – 9:00 pm

Location: The Woman's Club, 410 Oak Grove Street, Minneapolis, MN

Open to the public. Audience limit: 100

### April

#### ***Combating Sexual Assault in the Military and Military Sexual Trauma***

Speaker: Maj. Gen. Robert D. Shadley

Thursday, April 26, 2018, 7:00 pm – 9:00 pm

Location: Mitchell Hamline School of Law, St. Paul, MN

Open to the public. Audience limit: 100.

### May

#### ***Jacob Wetterling: A Quarter-Century Search for Jacob, Justice & Answers***

Speaker: Christopher Boeckers, FBI Special Agent

Wednesday, May 16, 2018, 6:00 pm – 8:00 pm

Location: FBI Minneapolis, 1501 Freeway Blvd, Brooklyn Center, MN

Closed session: FBIMCAAAA alumni only.  
Audience limit: 100

### June

#### ***Mystic Lake Tour***

Date TBA

Location: 2400 Mystic Lake Blvd NW, Prior Lake, MN

Open Session: FBIMCAAAA and guests.  
Audience limit: 100

### July

#### ***Saint Paul Saints Game***

Date TBA

Open Session: FBIMCAAAA and guests.  
No audience limit

### August

#### ***FBI Case Presentation – Violent Crime Squad***

#### ***Prosecution of a Triple-Homicide Case***

Speaker: Matt Parker, FBI Special Agent

Thursday, August 2, 2018, 6:30 pm – 8:30 pm

Location: TBD

Open Session: FBIMCAAAA and guests.  
Audience limit: 100

### September

#### ***Chasing the Dragon: Combating Opioid Addiction***

Speakers: FBI Chasing the Dragon team

Date TBA

Location: Edina Senior Center, 5280 Grandview Square, Edina, MN

Open to the public. Audience limit: 100

### October

#### ***The Innocence Project: Investigating Wrongful Convictions***

Speaker: Julie Jonas, Legal Director

Date TBA

Hamline University, 1536 Hewitt Avenue, St. Paul, MN

Open to the public. Audience limit: 100

### November

#### ***FBI Case Presentation – Complex Financial Crime Squad***

#### ***A White Collar Web of Lies: How One Case Spun Into Another***

Speakers: Travis Yarbrough, FBI Special Agent Mark Danielson, FBI Forensic Accountant

Thursday, November 8, 2018, 6:00 pm – 8:00 pm

Location: TBD

Open Session: FBIMCAAAA and guests.  
Audience limit: 80

### December

#### ***ATC - Air Traffic Control Center, Farmington, MN***

Date and time: TBD; ***please check website***

Location: 512 Division St, Farmington, MN

Closed Session: Open only to FBIMCAAAA. Audience Size Limit: 12